

The SMB Cybersecurity Checklist

The 15 fundamentals every small business should have locked down — in plain English.

Most small businesses aren't breached by movie-style hackers — they're caught by the basics left undone. You don't need a big budget or an IT team to be a hard target; you need these fundamentals done consistently, so work down the list, check what's already true, and fix the gaps.

ACCOUNTS & ACCESS

☐ Turn on MFA (multi-factor authentication) everywhere it's offered

A stolen or guessed password is the most common way businesses get broken into, and MFA stops the vast majority of those account takeovers.

Do this → Switch on MFA for email, banking, and every business app — prefer an authenticator app or a passkey, and use text-message codes only when nothing better is available.

☐ Give every account its own password, backed by a password manager

Reusing one password means a single leak somewhere hands an attacker the keys to everything.

Do this → Roll out a reputable password manager, generate a unique long password for each account, and let your team stop trying to memorize them.

☐ Use least privilege and a separate admin account

When everyday accounts carry admin rights, one wrong click can give malware the run of your whole system.

Do this → Give each person only the access their job needs, and keep a separate admin account that's used only to install or change things.

☐ Cut off access the day someone leaves

Former staff, contractors, and forgotten vendor logins are easy-to-miss doors left standing open.

Do this → Keep a simple list of every account and app, and disable a departing person's access the same day — including shared logins and remote access.

DEVICES & UPDATES

☐ Turn on automatic updates and patch promptly

Most breaches exploit known flaws that an available update would have already closed.

Do this → Enable automatic updates for operating systems, browsers, and apps, and don't let updates sit postponed for weeks.

☐ Run business-grade endpoint protection on every device

Protection that's switched off, expired, or missing on a single laptop is all ransomware needs.

Do this → Install reputable, business-grade endpoint protection on every computer — Macs included — and keep it turned on and updated.

☐ **Turn on full-disk encryption**

A lost or stolen laptop or phone only becomes a data breach when the drive isn't encrypted.

Do this → Switch on BitLocker (Windows) or FileVault (Mac) on every computer, and require a passcode on every phone so its storage stays encrypted.

DATA & BACKUP

☐ **Back up with the 3-2-1 rule — and actually test a restore**

A backup you've never restored is just a hope, and ransomware or a failed drive is the wrong time to find out.

Do this → Keep 3 copies on 2 kinds of media with 1 offsite, plus at least one copy ransomware can't reach (offline or immutable) — then restore a few files each quarter to prove it works.

☐ **Lock down your cloud and SaaS accounts**

Most of your data now lives in email and cloud apps, where extra admins and forgotten app connections quietly pile up risk.

Do this → Turn on MFA for every SaaS admin, keep the number of admins small, and regularly remove unused users and third-party app connections.

PEOPLE & PHISHING

☐ **Train the team to spot phishing — and make reporting easy**

A convincing email is still the most common first step in a business breach.

Do this → Run short, regular phishing training and give everyone a one-click way to report a suspicious message, with no blame for asking.

☐ **Stop criminals from impersonating your email domain**

Without email authentication, scammers can send messages that look like they came from your company to your customers and staff.

Do this → Have your IT provider set up SPF, DKIM, and DMARC records for your domain so mailbox providers can catch and block mail that fakes your address.

☐ **Set one clear rule for safe AI use**

Staff pasting customer data, contracts, or source code into free AI tools can leak it outside your control — the new shadow IT, often called shadow AI.

Do this → Write a one-page rule for what may and may not go into AI tools, and favor business AI plans that don't train on your data.

NETWORK & RESPONSE

☐ Secure your router and Wi-Fi, and keep the firmware updated

A router left on its factory password and default settings is an open front door to everything behind it.

Do this → Change the default admin password, turn on WPA2 or WPA3 encryption, update the firmware, and put guests and untrusted devices on a separate guest network.

☐ Protect data while it's moving

Sensitive information sent over an unencrypted or public connection can be read while it's in transit.

Do this → Make sure your websites and email use HTTPS/TLS, and use a trusted VPN whenever you work on public or untrusted Wi-Fi.

☐ Write down a simple incident-response plan

The middle of an attack is the worst possible time to work out who to call and what to do.

Do this → Keep one page you can reach even if systems are down: who to contact (your IT provider or MSP, insurer, bank, legal), how to isolate a device, and where your backups live.

Not sure where you stand?

Book a call with Brainstorm Innovative Technologies, LLC — a family-owned Tampa Bay IT firm helping small businesses since 2006. We'll walk this checklist with you and show you which gaps are worth fixing first, in plain English.

Book a gap-check: brainstorminnovative.com/contact · (813) 530-6559

How to use this: check off what's already true, then turn the blanks into your fix-it list — most gaps are quick, low-cost wins, and the highest-impact items are near the top. You're receiving this checklist because you subscribed to The Brainstorm Brief, Brainstorm's weekly plain-English AI and cybersecurity newsletter for small business; you can unsubscribe with the one-click link in any issue. Questions any time: admin@brainstorminnovative.com.

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